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## **New Mill Male Voice Choir - Privacy Policy**

#### **Privacy policy statement**

This privacy policy sets out how we use, protect and control any information that you give us when you use this website <a href="www.newmillmvc.org.uk">www.newmillmvc.org.uk</a> (The Site)

We are committed to ensuring that your privacy is protected. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be used and controlled.

We make all reasonable efforts to ensure that the requirements of the General Data Protection Regulations are complied with. If you choose to contact New Mill MVC through the Site, we will keep your information confidential and won't share, sell, or otherwise disclose your details to any third parties, excepting where we believe, in good faith, that the law requires disclosure or you have given us specific permission to do so.

#### What data we collect:

The information we collect depends on your type of affiliation to the choir. There are three possible affiliations, Choir Member, Registered Choir Supporter and Visitor to our web site.

We may collect some or all the following information from <u>all</u> affiliations

- name
- contact information including email address
- demographic information such as postcode and age group
- statistical information (see below) about your visit to our web site. This information does not identify you personally.
- other information relevant to customer surveys and/or offers

Additional information we may collect from **Choir members**:

- photographs
- Personal details supplied when joining New Mill MVC

#### Cookies

Cookies are small files saved to the user's computer hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that, if they wish to deny the use and saving of cookies from this website on to their computers hard drive, they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

#### **Statistical Information**

If you do nothing during your visit but browse through the Site, read pages or download information, we will automatically gather and store certain statistical information about your visit. This information does not identify you personally, and no statistical information about visitors to the Site is sold, shared or otherwise disclosed to any third party.

We use this statistical information to learn about the number of visitors to the Site, the technology they use and the time spent on each section of the Site, or from where they

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clicked through to our Site. We do not track or record information about the identity of individuals and their visits.

#### How we use the data:

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use photographs from concerts, other events and choir member's photographs on our web pages.
- We may use the information to improve our website and our offering to our members, supporters and audience and keep choir members and supporters informed through e mail announcements.
- We may periodically send promotional emails about concerts and events which we think you may find interesting using the email address which you have provided.

#### Where we store your personal data:

All data is stored on secure servers operated by Pipeten, www.pipeten.com

Where we have given you a password to access the Members area of "The Site" you are responsible for keeping that password confidential.

Hard copies of Choir member's personal data including personal data consent forms are held by the New Mill MVC Membership Secretary.

Personal data on choir members may be held for up to six years after leaving the choir unless the member has requested that such data be removed (see "Controlling your personal data" below)

#### Controlling your personal information – your rights

You may choose to restrict the collection or use of your personal information in the following ways:

• If you have provided personal information which may be used for the purposes described in "How we use the data" above, you may change your mind at any time by emailing us at <a href="mailto:info@newmillmvc.org.uk">info@newmillmvc.org.uk</a>. On withdrawing your consent we will delete all your records.

#### **Access to Information**

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible, at info@newmillmvc.org.uk. We will correct any information found to be incorrect.

#### Links to other web sites:

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. We cannot therefore be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

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#### **Contact**

Any questions or clarifications regarding this privacy policy should be addressed to <a href="mailto:info@newmillmvc.org.uk">info@newmillmvc.org.uk</a>

#### **Changes to our Privacy Policy**

We may change this policy from time to time by updating this page. You should check this page to ensure that you are happy with any changes. This policy is effective from  $25^{th}$  May 2018